

QUALITY POLICY

The company's Quality Policy focuses on pursuing customer satisfaction, trust, and loyalty, and on full compliance with applicable laws and regulations.

To achieve this, the company organization must adopt specific rules, committing to observing them, maintaining them, and updating them, so that they enable the achievement of the objectives as a whole, determining the overall quality strategy.

In this context, the quality policy must be considered a fundamental means of guiding IQS S.r.l. towards the continuous improvement of its performance.

To make this possible, the quality policy specifically addresses the company aspects necessary to ensure its success, namely:

- ✚ All company processes, for which the types and levels of future improvements must be defined, identifying suitable indicators for monitoring and managing them;
- ✚ Customer Satisfaction, defining the expected level and the actions to be taken to achieve it;
- ✚ Company personnel, who, feeling part of a team committed to the pursuit of corporate success, must find the most appropriate atmosphere and stimuli for their development, safety, and fulfillment;
- ✚ Management expectations regarding the achievement of the desired level of return on invested resources;
- ✚ Suppliers and Partners, to achieve high levels of contribution and collaboration for shared growth;
- ✚ Resource Management (financial, infrastructural, human, and environmental) to ensure effective and ongoing support for the company's growth and success.

The Management has opted to adopt the UNI EN ISO 9001 standard as a general guideline and ISO 29001 standard (for Oil and Gas) to define a specific management tool for continuous improvement resulting from its application to achieve strategic objectives.

Management has primary responsibility for achieving this objective. It assigns responsibility for defining an integrated management system, including the preparation of the Quality System and verifying its adequacy, to the QHSE director. The director will prepare periodic reports on the status of the Quality Management System and the effectiveness of achieving the objectives.

Management conducts periodic reviews, promotes improvement actions for the following period, and ensures the continued suitability of this policy with the strategic objectives.

L'Amministratore Unico
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